



E R HEMMINGS (BUILDING) LTD

QUALITY ASSURANCE POLICY

E R Hemmings (Building) Ltd aim to achieve steady growth by developing long term relationships with its clients. Focussing on continual improvement delivering a service that meets then exceeds client requirements. Utilising locally based people to provide “value for money” service irrespective of the size of the project.

To support our commitment to our clients we will operate, maintain and continuously improve our service in all areas. To achieve this we have adopted ISO9001:2008, a formal and recognised management system and are committed to continually improve its effectiveness. We constantly review our implemented systems and procedures and recommend changes and alternative solutions to our Board of Directors. Our continuous improvement will be driven by the needs of our clients; encouraging ongoing support and feedback from our suppliers and sub-contractors.

All employees are fully aware of our quality policy and that the procedures within the management system are mandatory. The Quality Management System forms part of the day to day responsibility of employees and allows them to participate in discussions with Directors to improve levels of service, quality and efficiency.

We have established top level objectives in order to monitor and measure the efficiency of our Company and these are contained within our business plan. The basis of our system is to give our clients confidence of a structured approach to delivering the highest level of service and client satisfaction.

This Policy is reviewed annually within our Management Review.

A handwritten signature in black ink, appearing to read 'David Jones', with a stylized flourish at the end.

DAVID JONES
Managing Director